



Bald Head Association ~ “The voice for BHI property owners”

910-457-4676 • 111 Lighthouse Wynd, Bald Head Island • www.BaldHeadAssociation.com

Who Do I Call?

Public Utilities

It's always important to check and verify the bills you receive — not only for accuracy but also for impending rate or service changes. This is especially important for utility bills, since these require monthly payments. Sometimes errors occur, and sometimes rates increase. You should read all correspondence to be informed of upcoming changes to your account. Call your utility providers with any questions.

Some property owners have reported a mistake in their recent Duke Energy bills, which was due to a billing glitch. For Duke Energy questions, call 800-452-2777 or the phone number on your bill.

Some property owners have recently reported rate hikes for Spectrum. There can be various reasons for rate changes, including changes to services or the end of a special offer. Every case may be different, so contact Spectrum for individual questions at 1-844-794-5263 or the phone number on your bill.

If you notice an atypical increase to your water bill, that could be an indication of a water leak. Call Village Public Utilities at 910-457-7350 with any questions.